Confused by the New IRS Rejection "Code 10?"



Below is what we've learned about the elusive Code 10 Rejection:

- The rejection code 10 is an indication of possible identity theft or fraud.
- When a code 10 rejection comes back from the IRS they will not give specific details to any third party.
- The taxpayer will receive a letter and a copy of the 4506T.
- The taxpayer will need to contact the IRS Identity Protection Security Unit directly at 800-908-4490.
- Due to budget cuts at the IRS, there may be delays in reaching a representative.
- When the taxpayer calls the IPSU, they might release the transcripts via fax, for that reason, the taxpayer needs to have access to a fax machine because the IRS will need confirmation that the faxed transcripts were received.
- Once a taxpayer's account has been flagged with a code 10, that flag may stay on indefinitely.



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Questions? Contact: The Tax Transcripts Team at TRV@advcredit.com

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