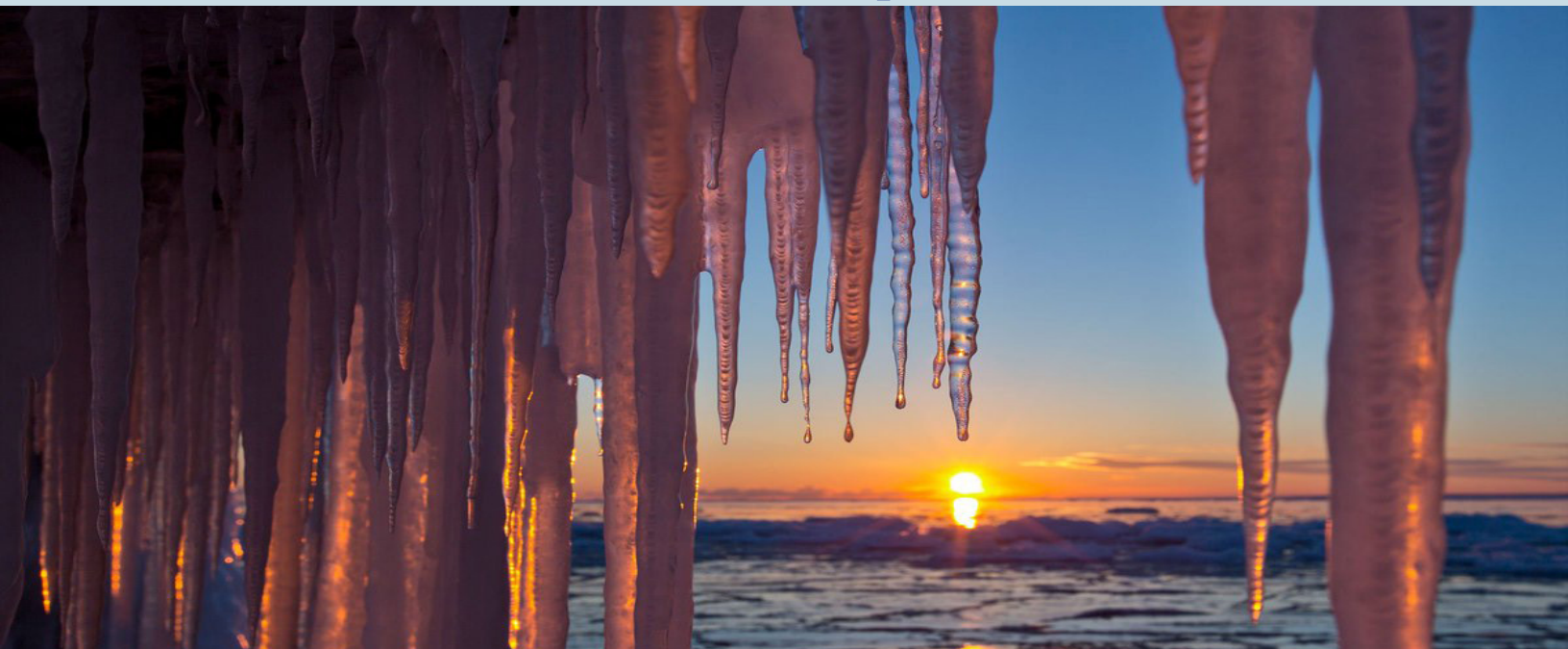


# Add Previously Frozen Files to Credit Reports



## 5 Steps to add previously frozen bureaus to a credit report yourself!

1. Have the borrower unfreeze files with the bureaus
2. Log into Advantage Credit and open the borrower's file
3. Under "Add-On Products" click Reorder Frozen/Locked Files
4. Confirm you want to proceed
5. The new file appears!

Additional fees may apply



**Advantage Credit**  
Credit Reporting Services

Questions? Contact:  
The Sales Team at  
[sales@advcredit.com](mailto:sales@advcredit.com)

# How to add previously frozen files to credit reports

**Main**

**Products & Services**

▼ **Credit Verification**

- [Order Credit Report](#)
- [Order Business Credit Report](#)
- [Order Undisclosed Debt Notifications](#)

**Tools**

[Documentation Requests](#)

[Total cost for borrower Management Reports](#)

[User Setup Invoices](#)

[Change Credit Report Owner](#)

[Generate Auth Code ?](#)

[Configure AutoUpgrade](#)

**Helpful Tips**

- [Ordering Credit Reports](#)
- [Finding Ordered Products](#)
- [Total Cost for Borrower](#)

[>>see more](#)

**Links**

- [Loan Calculators](#)

Close

**VIEW REPORT**

- [WEB / PDF / Print](#)
- [Prequal Analyzer](#)

EF: -- Other Reports --

**ADD-ON PRODUCTS**

- [Wayfinder](#)
- [What-If Simulator](#)
- [Comparison Report](#)
- [Request Supplement](#)
- [Request REPOSITORY UPDATE](#)
- [Request RMCR](#)
- [Request VOE](#)
- [Add Bureaus / Spouse](#)
- [Reorder Frozen/Locked Files](#)
- [Undisclosed Debt Notifications](#)
- [Liens and Judgments Report \(Borrower\)](#)

**UNMERGE REPORT**

BORROWER

CO-BORROWER

EXPERIAN

TRANSUNION

EQUIFAX

Message from webpage

One or more of the selected bureaus previously returned a frozen or locked submission result. This operation may incur a charge and will perform the following actions:

1. Create a new file copy
2. Remove all frozen and locked submissions
3. Submit the new order

Do you wish to proceed?

OK Cancel

View Invoice Close

FILE #: 111111111 REF #: XP: TU: 683 EF: 658  
 CO-BOR: +26 +6  
 ADDR: 123 Main St. Anywhere USA  
 PREV:

**Requests History**

Type	Processor	Latest Message	Ordered	Resolved	Status
*** NO RECORDS FOUND ***					

**Documents**

Description	Date
*** NO RECORDS FOUND ***	

**Upload Borrower Authorization**

**Submission Results**

Bureau	For	Date	OK	Ordered By	Error Message
EQUIFAX	B	8/14/20 8:38 AM	YES	Tara Hrdlicka	CONSUMER REQUESTED SECURITY FREEZE ON CREDIT FILE - REPORT UNAVAILABLE
TRANSUNION	B	8/14/20 8:38 AM	YES	Tara Hrdlicka	FILE FROZEN BY CONSUMER
EQUIFAX	B	8/14/20 8:30 AM	YES	Tara Hrdlicka	
TRANSUNION	B	8/14/20 8:30 AM	YES	Tara Hrdlicka	

Order Refresh Report ?

**VIEW REPORT**

- [WEB / PDF / Print](#)
- [Prequal Analyzer](#)

EF: -- Other Reports --

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**UNMERGE REPORT**

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**Additional Options**

Web  PDF