



RE-CONTRACTING CCC ACCOUNTS FAQ FOR CLIENTS

What? The Bureaus require that all Clear Choice Credit clients complete a new, updated application and service agreement directly with Reseller **Advantage Credit, Inc.** and be vetted for membership in order to continue as a Current Client. This is a requirement by which all Resellers must abide as part of any acquisition.

How? To complete a new application/service agreement - Please go to the following website:
<https://apply.advcredit.com/> sign up, and select Current Client.

Who? The agreement is to be signed by the company Owner/Personal Guarantor (PG)

Where? The application/service agreement can be completed on a mobile device or a computer, here:
<https://apply.advcredit.com/>

When? Now would be great! Or within a week of being notified by email to do so. It should take roughly 20 minutes to complete.

Cost? There is a charge of \$125 if a new physical inspection needs to be conducted as part of the application/vetting process.
The charge is only \$75 if no physical inspection needs to be conducted.

What's this about physical inspections?

All applicants are required by the Bureaus to have an onsite physical inspection conducted as part of their onboarding process for membership with a Reseller. As a courtesy to our CCC clients, for this re-vetting process we will not order a new physical inspection whenever possible.

Why might a new physical inspection be required?

This would be applicable:

If your company is currently located at a different address than what was inspected as part of the previous CCC membership application.

If there is no CCC physical inspection report on file.

If the CCC physical inspection report on file is incomplete or illegible.

Tips:

To speed up the processing of your application, please have the below items ready to be uploaded (in pdf format):

- Photo id of Principal/PG/Owner
- Leasing agreement (if you lease your office)
- NMLS certificate
- Business license
- Phone bill for main company number. The bill must
 - Be in name of Company or Principal/PG/Owner
 - Include/display phone number
- Please be sure to review and continue through each page until you are prompted to sign and **submit** your application. You will receive confirmation of your submission at that time.
- Please make sure you've completed all the required fields and answered all the questions in order to continue through the application to the end.
- Once we receive your new ACI Member Application/Service Agreement, we will fully re-vet your company and will email you if there is additional information, documentation or action required.
- **PLEASE RESPOND TO ALL EMAIL REQUESTS FOR ADDITIONAL INFORMATION, DOCUMENTATION OR ACTION PROMPTLY TO AVOID ANY INTERRUPTION IN SERVICE.**

Thank you so much for your assistance with this important and time sensitive initiative!

Should you have questions, please contact our Application Status team:

Email: applicationstatus@advcredit.com

Or call 800-670-7993 option 5.